VE MARKETING AD OPTIMIZATION Partner Search ads WHITE PAPERS 10 Ways to Calm the Change Content Markania

Google Partners

Brand Playbook for Agencies

JUNE 2016

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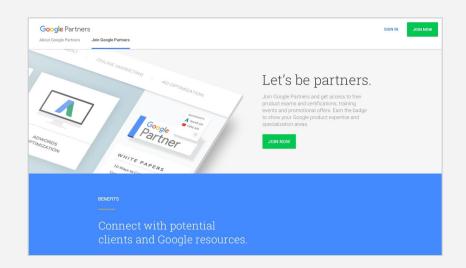


What is Google Partners?

Google Partners provides online marketing companies and professionals with the resources, training and support to help advertisers be more successful online. Agencies receive access to a range of benefits including free product exams and certifications, training events, promotional offers and rewards, professional networking, and other tools.

Members of Google Partners should aspire to earn the Google Partner badge. They can use the badge on websites and marketing materials and will be listed in Google Partners Search, which helps advertisers find badged agencies with relevant specializations that can help their business grow.

In this playbook agencies will learn about Google Partner benefits, find out how to display and talk about the badge, and see tips about how they can use the badge to let potential clients know they are a Google Partner.



Members of Google Partners vs Google Partner

Refrain from referring to yourself as a Google Partner unless your agency has qualified for the Google Partner badge or Premier Google Partner badge. Please reference the table below for information on the requirements for members of Google Partners vs. Google Partners.

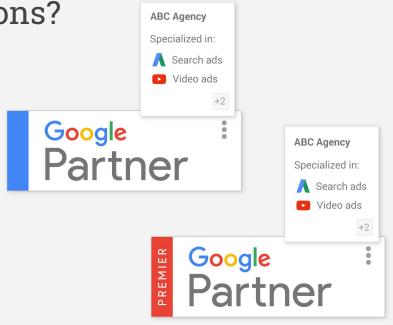
Members of Google Partners Google Partner Premier Google Partner Members of Google Partners will not have a badge Badge Google Partner until they qualify as a Google Partner. Individuals: Create and complete a Partners company profile Create and complete a Partners company profile Requirements Create and complete a Partners individual profile Have an affiliated member earn a certification in Have two affiliated members earn a certification AdWords to show that your agency has advanced in AdWords to show that your agency has Affiliate with your agency and open an AdWords AdWords knowledge advanced AdWords knowledge manager account to access promotional offers Manage at least US\$10,000 in total AdWords spend Manage a higher total AdWords spend to show Companies: Have the first person creating your company profile over the last 90 days to show that your agency has that your agency has a healthy amount of activity open and link to an AdWords manager account a healthy amount of activity Demonstrate your agency performance by delivering strong overall AdWords revenues and Have your website and AdWords manager account Demonstrate your agency performance by delivering strong overall AdWords revenues and verified via email revenue growth, and sustaining and growing your revenue growth, and sustaining and growing your customer base Create and complete a Partners company profile customer base

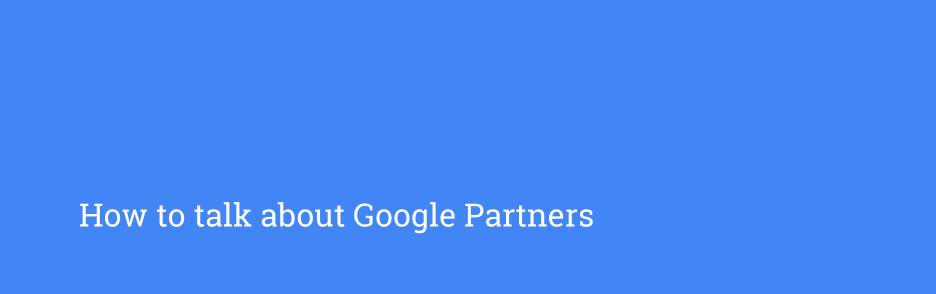
What are company specializations?

Once you have earned the Google Partner badge, you can earn company specializations. Specializations recognize badged agencies that have one certified affiliated person in an AdWords product area, demonstrate increased product performance and expertise in that product area, and have a minimum 10K USD 90-day AdWords spend in that product area. Badged agencies can earn specializations in search advertising, mobile advertising, video advertising, display advertising and shopping advertising.

- Specializations help Partners demonstrate specific product knowledge to win new business and better differentiate themselves in the market.
- Specializations enable advertisers to identify Partners who are skilled in the AdWords product area they need help with.
- Advertisers can identify Partners with specializations through Google Partner Search and by looking for specialization icons wherever the badge is displayed.

Information on how to earn specializations is available in the Help Center.





How to talk to your clients about Google Partners

When you want to describe specific elements of Google Partners, here is some ready-to-use language.

What to tell your clients about members of the Google Partners program:

Members of Google Partners get access to free training and exams to earn certifications in Google AdWords advertising products, join education events and network with other Google Partners.

Members can also earn the Google Partner badge to display their AdWords expertise.

What to tell your clients about Google Partners:

Google Partners have learned advanced concepts for creating, managing, measuring, and optimizing Google AdWords advertising products.

They have also earned the Google Partner badge by passing certification exams in AdWords products.

What to tell your clients about Premier Google Partners:

Premier Google Partners have passed the criteria for earning Google Partner status and have also met higher spending and additional certification and company performance requirements.

What to tell your clients about specializations:

Once an agency earns a Google Partner badge, they can highlight their agency's specific Google AdWords product knowledge with specializations and connect with potential clients who are looking for what they have to offer.

How to talk to clients about your membership in Google Partners

When you want to promote your agency to potential clients, here is some ready-to-use language.

What to tell your clients if you are a member of Google Partners:

We can help you grow your business online.

Need help managing your online advertising? We've been trained and certified by Google to help businesses like yours.

Learn more on the <u>Google Partners site</u> or visit the Help Center.

What to tell your clients if you have earned the Google Partner Badge:

We've earned the Google Partner badge.

The Google Partner badge shows that we've demonstrated advanced knowledge in Google AdWords advertising products that help us deliver results and build long-lasting relationships with our clients.

Learn more on the <u>Google Partners site</u> or visit the Help Center.

What to tell your clients if you have earned the Premier Google Partner Badge:

We've earned the Premier Partner badge.

The Premier Google Partner badge shows that we're recognized as a leading agency for developing and maintaining successful online advertising campaigns for businesses.

Learn more on the <u>Google Partners site</u> or visit the Help Center.

What to tell your clients about specializations:

We can provide the help you need.

We've earned the Google Partner badge by demonstrating knowledge of specific Google AdWords advertising products. Plus, we get access to exclusive trainings that help us help you.

Learn more on the <u>Google Partners site</u> or visit the Help Center.

Rules when talking about Google Partners

Do not refer to yourself as a Google Partner unless your agency has earned a Google Partner badge or Premier Google Partner badge.

Do not imply a relationship, affiliation, sponsorship or endorsement with Google or use the term "partnership."

Do not imply that editorial content has been authored by or represents the views of Google or Google personnel.

For more information, please visit the Help Center.

Phrases to avoid and what could be used instead

Don't say	Do say
× We are trusted by Google	✓ We are qualified by Google
X We are experts in Google advertising products	✓ We have Google advertising product knowledge
X We are one of the best Google advertising product agencies	✓ We have passed certification in Google AdWords
× We have inside information that gives us an advantage	✓ We have access to Google training and support
× We are trusted to drive the best results	✓ As a Google Partner, we can help you improve your campaign

Words to avoid and what could be used instead

Don't say	Do say
X a Google partner / Google Certified Partner	✓ a Google Partner
X Google Partners badge	✓ Google Partner badge
× Partner Badge	✓ Partner badge
X affiliated agency / trusted Google Partner	✓ badged Google Partner
X award specializations / get specializations	✓ earn specializations
X get specialized	✓ specialize in
X Search / Mobile / Video / Display / Shopping	✓ search advertising / mobile advertising / video advertising /
search / mobile / video / display / shopping	display advertising / shopping advertising
× YouTube	✓ video ads/ video advertising (in describing specializations)

How to use and display the badge

This section is for agencies who have earned Google Partner and Premier Google Partners status. If you have not yet earned the badge, please see the <u>Help Center</u> to understand how to become a Google Partner.

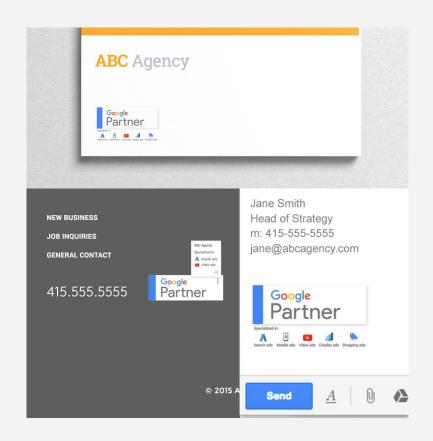
Where to use the badge

You can use the Google Partner badge in your marketing materials (your website, social pages, emails) to indicate that you're qualified as a Google Partner and have earned specializations.

Visit the <u>Help Center</u> for more information on badge usage guidelines.

Where not to use the badge

You cannot show the Partner badge on any website or item that violates any law or regulation, or otherwise violates Google's editorial policies.



Google Partner badge

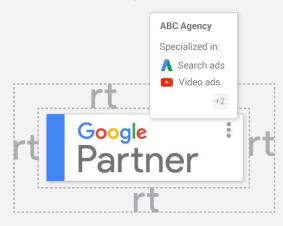
The dynamic Google Partner badge shows your agency name and specializations when users roll over the dots in the right corner. It is available for your website and will be implemented as a code snippet instead of a static image.

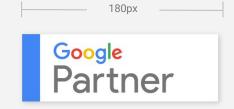
For other digital assets, like your email signature, please use the static badge.

Maintain a size of at least 180px wide and use the "rt" in Partner as a minimum clearance spacing reference. Because this badge is interactive, clearspace is applied to the default state of the badge without hover state pop up menu showing.

Visit the <u>Help Center</u> to learn about how to access the online badge.

Minimum size and clear space





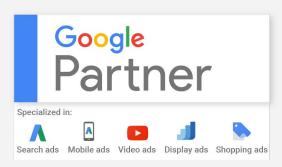
Static Partner badge

The static badge should only be used on print materials and digital assets where the Partner badge animation does not fit.

Sign into the Google Partners <u>portal</u> to access your static badge and see the next page in this playbook for implementation guidelines.

If your agency hasn't earned any specializations, use the static badge without specializations.

Static badge with specializations



Static badge without specializations



Static badge implementation

Sign into the Google Partners <u>portal</u> to access your ready-to-use static badge assets and follow the usage quidelines below.

The folder contains .eps, .jpg, and .png files for digital (RGB) and print (CMYK) use.

Placement and sizing

- For print applications, maintain a size of at least 2.5 inches wide and use the "rt" in Partner as a minimum clear space
- Specializations font should be no smaller than 6 points

Mirror the online badge

- Only list specializations that you have earned and are on your online badge
- Only implement the badge assets distributed to you in the Partners portal
- Use these terms: Specialized in, Search ads, Mobile ads, Video ads, Display ads, and Shopping ads

The static badge should remain in English and not be localized.

Minimum size and clear space



Google
Partner

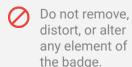
Specialized in:

Search ads Mobile ads Video ads Display ads Shopping ads

2.5 inches -

Improper use







Do not translate or localize the word Partner in the badge.



Do not change the aspect ratio or badge colors.



Do not use the Google Partner logo. It is different than the badge and can only be used by Google.



Do not translate or localize the word Premier in the badge.*

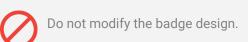
For more information, visit How to download and use the Google Partner badge.

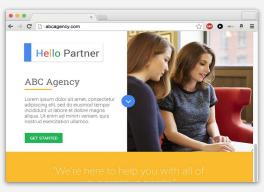
^{*}You may use the translated version of "Partners" or "Premier" strictly in text copy, but not in the badge image itself.

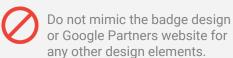
[&]quot;Google" must remain in English at all times.

Improper use













Do not display the badge larger or more prominently than the agency's logo, excluding specializations.

Rules when using the Google Partner badge

Do not display the badge until you have qualified as a Google Partner.

Do not display the badge in a manner that is in Google's sole opinion misleading, defamatory, infringing, libelous, disparaging, obscene, or otherwise objectionable to Google.

Do not isolate the badge along with your business, domain, product or service names, or in your logo, design, slogan, or other trademarks.

Do not display the badge on sites that violate laws, Google policies, or feature adult material.

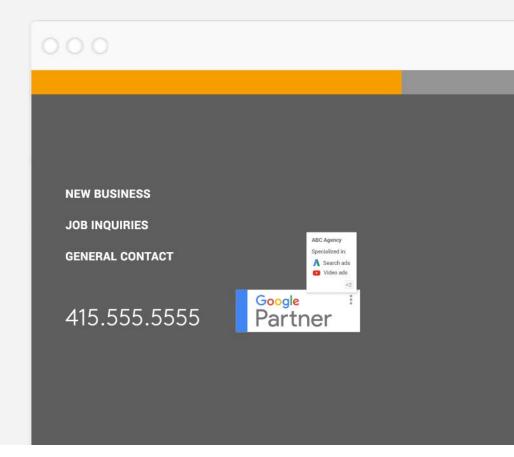
You may not use the badge in any way other than as specified in these guidelines. Failure to comply with these instructions shall constitute a breach of the Google Partners Terms of Service.

For more information on rules when using the Google Partner badge, visit the Help Center.

Online placement

Use the dynamic badge with specializations whenever possible.

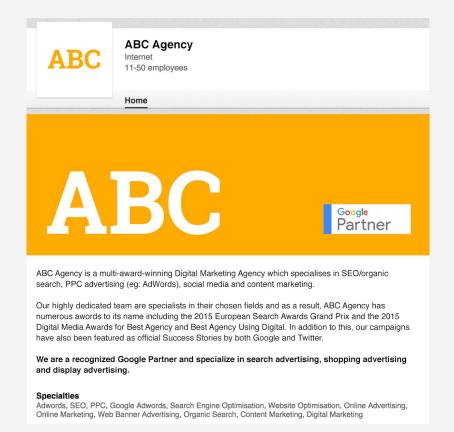
Examples: on your website or any placement that can embed and display the dynamic badge.



Social profile

Include the static badge on your agency's social networking site profile (LinkedIn, Facebook, Twitter, Google+) to show off your status as a badged Google Partner.

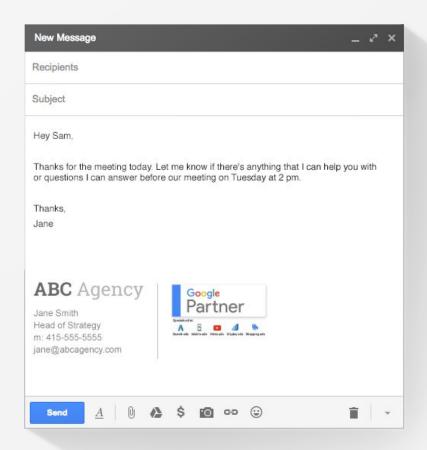
You can also link to your Google Partners public profile page.



Digital assets that do not accommodate the online badge

Include the static Google Partner badge in your email communications to remind clients of your expertise.

Only use the static badge on assets that do not accommodate the online version, like in email signatures.



Additional information

Help Center articles

About Google Partners

Qualifying for Google Partner status

Benefits of Google Partner status

How to download and use the Google Partner badge

About company specializations

Getting client leads through Google Partner Search

About the AdWords certification

Find a certified professional to manage your account